

Skyline Europe Limited Privacy Policy

Our contact details

Name: Peter Sheriff

Company: Skyline Europe Limited (trading as drivingtests.co.uk)

Address: 5 Brayford Square, London E1 0SG

Phone Number: 0207 889 0889

E-mail: help@testcancellations.com

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example; name, email address, mobile number, driving licence number, theory test pass number & desired test location)

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you via our website and The Stripe Payment System for the following reason:

- To create an account and register you for our service

We use the information that you have given us in order to:

- Facilitate searches for an earlier driving test date based on the criteria given
- Contact you regarding your order

We may share this information with Stripe Payments Europe Limited.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting Skyline Europe Limited, 5 Brayford Square, London E1 0SG

(b) We have a contractual obligation to fulfil your order.

How we store your personal information

Your information is securely stored.

We keep your name, contact details, Email address, mobile number, driving licence number, theory pass number until the service has been completed. We will then dispose of your information by irrevocably deleting any information we hold.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at Skyline Europe Limited, by email:help@testcancellations.com, or Phone 0207 889 0889, or by post to Skyline Europe Limited 5 Brayford Square, London E1 0SG if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at Skyline Europe Limited, 5 Brayford Square, London E1 0SG

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>